May 23, 2010

Patent Law Works LLP/ShoreTel Inc. 165 South Main Street, Second Floor Salt Lake City UT 84111

Patent No.

: 7,167,486 B2

Inventor(s)

David Cornelius, et al.

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For

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To Whom It May Concern:

The Certificate of Correction issued on <u>May 25, 2010</u>, issued in error, in that error(s) was made in identifying the patent number and/or keying text/corrections, i.e.:

The title page displaying the corrected number of claims in printed patent was not included in the issued cofc. The error to add the claims 13-19 to the printed patent was approved, therefore the number of claims in the patent is now 19. A superseding cofc will be prepared to include the title page displaying the correct number of claims in printed patent.

Therefore, a certificate of correction will be issued to correct (supersede) the Certificate of Correction containing error(s), made during preparation of the Certificate of Correction, as noted above.

No further response is required, from applicants (attorney). However, errors discovered by attorney, other than as noted and described above, should be noted on *a copy* of the Certificate of Correction that was issued in error, accompanied by a signed transmittal letter and submitted directed to this Branch.

Antonio Johnson (571)272-0483 For Mary F. Diggs, Supervisor Decisions & Certificates of Correction Branch (703)756-1580